

The subject-matter of the Application/Contract is the issuance of an electronic means of payment – a City Card (hereinafter referred to as the “Application/Contract”), inclusive of an electronic wallet, to the Cardholder. An active electronic wallet is used to pay for transport and carriage on the Public Transport System in Hradec Králové as well as for transport and carriage provided by other contracting carriers. It may also be used to purchase services and products provided by other persons participating in the City Card Project.

A contractual relationship between the Issuer and the Cardholder is established at the time of the issuance of a City Card along with an active wallet or a time-limited ticket. Upon acceptance of the City Card, a signed Application/Contract form turns into a Contract for the Issuance of an Electronic Means of Payment – City Card. The Terms and Conditions for the Issuance and Use of Contactless Smart Cards (“Conditions”) constitute an integral and inseparable part of the Contract. Unless stated otherwise in the Conditions, the legal relations under the Contract concluded by and between the Issuer and the Cardholder are regulated by Act no. 513/1991 Sb., Commercial Code, as amended.

The protection of the personal data of the users of the City Card constitutes the subject-matter of the Principles Regarding the Protection of the Personal Data of City Card Users. The Cardholder acknowledges that the particulars flagged as compulsory in the Application/Contract are required by the Issuer to be able to provide the Cardholder with the required service, that being to enable the Cardholder to use the City Card. Particulars flagged as optional facilitate better communication between the parties in case of need (when a lost City Card is found, for example). The Cardholder acknowledges that the transport company Dopravní podnik města Hradce Králové, a.s. is a controller of the Cardholder’s personal data. More detailed information about the terms and conditions of the extent to which personal data are processed, the purpose and time-period of their being processed, the recipients of the personal data, the Cardholder’s rights, etc., is provided in the Principles Regarding the Protection of the Personal Data of City Card Users that were presented to the Cardholder when filling-in the Application/Contract to get acquainted with. The wording of the Principles Regarding the Protection of the Personal Data of City Card Users is also available at www.dpmhk.cz (Protection of Personal Data).

Statutory declaration: By attaching their signature to the Application/Contract for the Issuance of City Card, the Cardholder confirms that all data provided are true, that s/he has read the Conditions, the Principles Regarding the Protection of the Personal Data of City Card Users and that s/he understands them, that s/he agrees with them and that s/he has not signed the Application/Contract under duress or otherwise unfair conditions. If the legal guardian of a child signs the Application/Contract, the legal guardian declares that s/he has informed the child or will inform the child about the terms of use of the City Card in a manner appropriate to the age and the abilities of the child.

Types of City Cards: The Applicant may choose between any one of the three following City Cards:

1. **PERSONAL City Card.** It is not transferrable and the Cardholder’s name and photograph are provided on it. The Issuer **PROCESSES** the Cardholder’s personal data (all functionality and advantages to date remain preserved in regards to complaint handling, carryover of balance, etc.).
2. **ANONYMOUS CITY CARD.** It is not transferrable and the Cardholder’s name and photograph are provided on it. The Issuer **DOES NOT PROCESS** the Cardholder’s personal data (NEWLY on offer from 5/2018) – None of the Cardholder’s personal data are recorded by the transport company or kept in its database. **The Cardholder must keep proof of purchase.** Complaints cannot be handled without the Cardholder producing proof of purchase. A lost or stolen City Card cannot be found. It cannot be blocked and the original balance cannot be carried over to a new card.
3. **OPEN CITY CARD.** It is transferrable and no name or photograph is attached to it. The Issuer **DOES NOT PROCESS** personal data. It can simply be purchased at a counter and once money has been transferred to it, it can immediately be used to pay for transport and carriage. When paying for individual trips, the basic fare is deducted in accordance with the valid Public Transport Fares Policy. Without presenting proof of purchase, like in the case of the other types of City Cards, a lost or stolen Open City Card cannot be blocked and the balance cannot be carried over to a new card.

TYPE OF CITY CARD REQUESTED: PERSONAL , including photograph, name and personal data
- ANONYMOUS, including photograph, name and excluding personal data

Hradec Králové, on

Applicant’s signature:

(Legal Guardian)

2018/05/GDPR

RECEIPT OF CITY CARD

I confirm receipt of the following City Card:

DPmHK,a.s. (Issuer):
(stamp and signature)

Hradec Králové, on

City Card no.:

Cardholder’s signature:
(Legal Guardian)

Please keep proof of purchase in a safe place should you need to handle a complaint or in case you lose your Card.

Processed by